

Klarälven AdventureCenter AB

Holiday village - Activities & Conferences

General terms K.A.C. 11.0 ©

Registration fee

SEK 1 000:-/object payable when booking. The amount will be deducted before final payment.

Final payment

The remaining amount paid no later than 60 days prior to arrival. If the booking is made less than 60 days before arrival the full amount is paid when booking.

Cancellation insurance

SEK 250:-/object. The insurance ensures a refund, excl. registration fee and cancellation insurance fee, in the case of cancellation due to illness supported by a medical certificate. The insurance can only be ordered at the original time of booking and cancellation must be made no later than 15.00 on the day before arrival.

Double booking

In case of double booking the compensation will only cover the prepaid amount.

Check-in/out

Check-in is via the reception at the earliest 15.00 on the day of arrival.

Open purchase

10 days when booking 40 days prior to arrival.

Cancellation

If cancelled no later than 30 days before arrival, there will only be an administration fee of 500:- + the registration fee. If the total activity cost is less than the total amount of the administrative fee and registration fee, paid the total cost. If you cancel 30 days or less before arrival, you must pay the full cost. If you have already paid more than you become liable to pay, you'll be refunded the difference. Amendment which means another day of departure, arrival, new residents or abbreviated rental time regarded as a cancellation and new booking.

Booking Confirmation

Misunderstandings can occur when booking by phone, therefore it is important that you check all information provided on the confirmation/invoice, like activity, length of stay, price etc). The review must be made promptly and errors pointed out immediately.

Compensation

At any liability for damage to our equipment, machinery, buildings or otherwise, must be paid before departure.