

Klarälven AdventureCenter AB

Holiday village - Activities & Conferences

General terms K.A.C. 11.0 ©

Registration fee

SEK 1 000:-/object payable when booking. The amount will be deducted before final payment.

Final payment

The remaining amount paid no later than 60 days prior to arrival. If the booking is made less than 60 days before arrival the full amount is paid when booking.

Cancellation insurance

SEK 250:-/object. The insurance ensures a refund, excl. registration fee and cancellation insurance fee, in the case of cancellation due to illness supported by a medical certificate. The insurance can only be ordered at the original time of booking and cancellation must be made no later than 15.00 on the day before arrival.

Double booking

In case of double booking the compensation will only cover the prepaid amount.

Check-in/out

Check-in is via the reception at the earliest 15.00 on the day of arrival. If you are arriving later than 21.00 please notice the reception. The latest time for checking-out is 11.00 on departure day, returning the key to the reception with the approval of our cleaning staff. In case of lost key, a fee of SEK 500:-/key will be charge.

Cleaning and cabin check

To avoid having to clean your cabin on the day of departure you can book a final cleaning at our reception. This must be booked no later than two days before departure. If you choose to clean yourself, we will check the cabin with you on the day of departure. Always check with reception for check-out routines. If the house is left unclean or poorly clean a fee of SEK 1000:- + cleaning fee will be charged.

Final cleaning (pre-order)

SEK 850:-/cabin. Cleaning the dishes, emptying the garbage is not included.

Bed Linen and towel

Available for rent at SEK 150:-/set.

Pets

Are allowed in certain cabins and must be registered at time of booking.

Remember

The cottage is self service and you have to remember to bring things like, bed linen, towels, toilet paper, detergent, etc.

Open purchase

10 days when booking 40 days prior to arrival.

Cancellation

If cancelled no later then 30 days before arrival, there will only be an administration fee of 500:- + the registration fee. If the total rent is less than the total amount of the administrative fee and registration fee, paid the total rent. If you cancel 30 days or less before arrival, you must pay the full rent. If you have already paid more than you become liable to pay, you'll be refunded the difference. Amendment which means another day of departure, arrival, new residents or abbreviated rental time regarded as a cancellation and new booking.

Booking Confirmation

Misunderstandings can occur when booking by phone, therefore it is important that you check all information provided on the confirmation/invoice, like length of stay, price etc). The review must be made promptly and errors pointed out immediately.